Smart Cities and Communities in EUROPE



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Smart and Sustainable Cities developments

Complex Challenges but Great Opportunities



- → Long term vision and commitment
- → Holistic approach, priorities
- → Integrated planning,
- → Citizens' engagement
- → Culture of results and communication

Standardization from best practices and innovative models & partnership in support of:

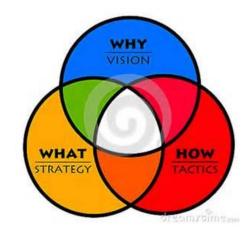
- Replication & Scaling up
- Adaptation to Climate Change
- Business models
- Dissemination
- Benchmarking (success stories & best practices)



Smart and Sustainable Cities developments

Strong political engagement

- **≻**Vision
- >Commitment/Decision
- >Strategy with objectives
- >Sectorial/area Roadmaps with targets
- >Implementation and culture of results
 - > Measure progress and monitor
 - > Evaluate against planned targets
 - > Improve to meet the objectives
 - > Communication & reporting





Integrated and cross sectorial approach
With a culture of results and communication and citizens' engagement



International Standardization







ISO TC 268 Smart and Sustainable Cities developments

i.e ISO 37100 ISO 37105 ISO 37106

- → Terms and Definitions
- → Description of cities
- → Strategies for long term vision
- → Maturity Models to help decision/commitment

i.e ISO 37106 ISO 3712x

- → Multi sectorial Strategies for cities
- → Targets with Indicators to help setting roadmaps with targets

i.e ISO 3715x ISO 37106 ISO 3712x

- → Identify infrastructures issues
- → Identify multisectoriel issues
- → Set Indicators for progress follow-up and reporting to help implementing actions plans

i.e ISO 3712x

→ Measure progress towards planned targets to evaluate results of the actions

Vision

1. DECISION/ COMMIT (Strategy)

2. PLAN (roadmap & targets)

3. DO Implementation

4. CHECK 5. ACT

(against targets) (Correct)

Quality Management throughout the whole process

Diagnostic of city's « readiness level » (maturity) ...for setting a long term vision

Management & Governance and guidelines

ISO 37101 ISO 37104



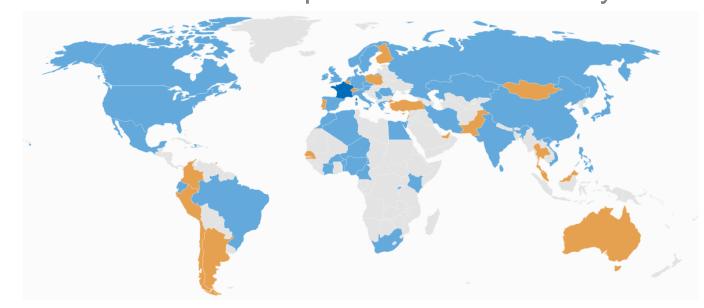


ISO TC 268 Smart and Sustainable Cities developments

The proposed series of International Standards will encourage the **development and implementation of holistic and integrated approaches** to sustainable development & sustainability.

Participating countries: 46

Observing countries: 23



Sustainable Development Goals through its standardization work.

TC 268 contributes to the **UN**

Creation date: 2012

Secretariat: AFNOR, Mr. Etienne CAILLEAU

Chairman: Dr. Bernard GINDROZ





European Standardization





CEN/CENELEC/ETSI Sector Forum Smart & Sustainable Cities and Communities



→ Aligning strategic approach on ISO TC 268 principles



A platform of exchanges between all stakeholders and cities

- To collect needs expressed by cities
- To identify "tools" relevant in our contexts and "Identities" no one size fits all -
- To consider Adoption of International standards when relevant for Europe, or adapt when possible
- To align decision making with investment
- To promote citizens' engagement
-



Quality Management System

european european energy award









Quality management and certification system for municipalities, based on 4 principles:

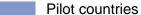
- Accelerator of national energy strategies
- Developed for municipalities by municipalities
- Continuous improvement (Plan-do-check-act cycle)
- International benchmark



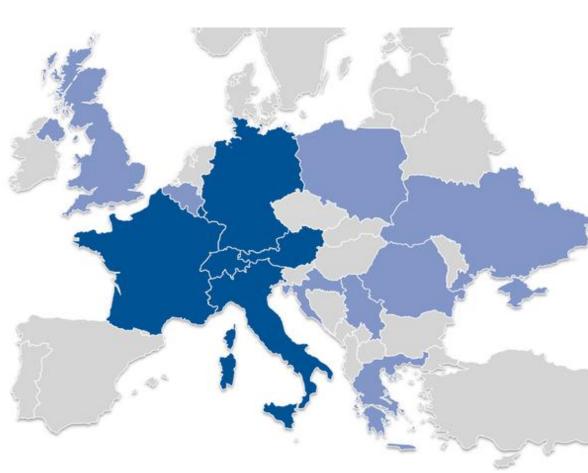
eea – Participating countries

The European Energy Award in figures

- ... more than 25 years of experience
- ... 1,504 municipalities participating
- ... total population of 48 million involved
- ... largest municipality participating: Lyon Metropolis (FR, 1.34 m inhabitants)
- ... smallest municipality participating: Senèdes (CH, 156 inhabitants)
- Ordinary member countries with national eea programmes





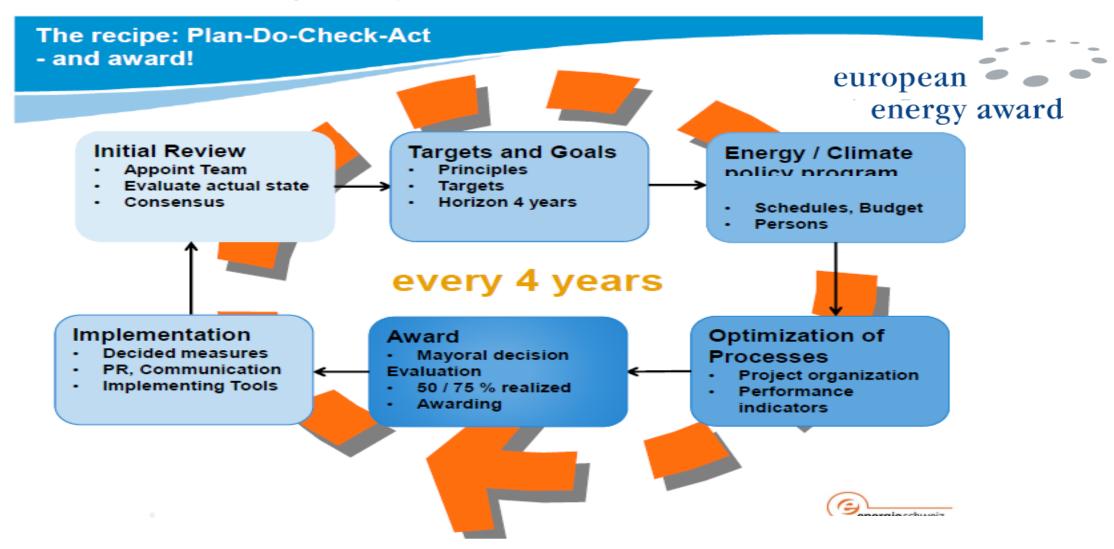


Domains considered by the European energy award

4. Mobility Public transport, Zones low speed, parking management, pedestrian zones, bicycle routes 1. Communal development, 5. Internal Organization planning Capacity building, policies, Energy policy, action plan, regulastrategies, controlling tions and increasing enforcement european energy award 2. Communal buildings, 6. External communication **Facilities** Information, promotion, subsidies Energy management, building efficiency 3. Supply, waste disposal Electricity, distant heating, Water supply, waste treatment



A management system for cities and communities



eea and standardization development

- a management system for cities and communities
- Similar development for territories and regional authorities
- Fully compatible with ISO management systems family of standards
- Fully complementary with ISO 50001 (several practical joint implementations with common certification ->large benefits)
- Consistent/complementary with ISO 37101

eea supports cities and communities to:

- integrated planning,
- cross sectorial management,
- citizens' engagement,
- Climate Change consideration, mitigation and adaptation
- a culture of improvement through PDCA process,
- evaluation & monitoring,
- benchmarking, ...
- implementing management systems, such as ISO 50001, ISO 37101





European Innovative Partnership Smart Cities and Communities



Smart City Guidance Package





European Innovative Partnership Smart Cities and Communities

The European Innovation Partnership on Smart Cities and Communities (EIP-SCC) is a **major market-changing undertaking** supported by the **European Commission** bringing together **cities**, **industries**, **SMEs**, **investors**, **researchers**, **standardization** and **other smart city actors**.

EIP SCC- Philosophy

- Tackle common challenges & bottlenecks
- Develop innovative & replicable solutions
- Bundle demand from cities and regions
- Attract and involve business and banks
- → Create markets!







European Innovative Partnership Smart Cities and Communities

6 Actions Clusters



Live Documents Projects

202

Active Members

51

Discussions

Business Models, Finance and Procurement

Live Documents Projects

116

Artive Members Discussions

Integrated Infrastructures and **Processes**

Projects

Live Documents

225

Active Members Discussions



Active Members

Live Documents

Discussions



Live Documents Projects

Discussions

205

Active Members

Sustainable Urban Mobility

Projects

Live Documents

205

Active Members

Discussions





Integrated planning and management

Enabling action: in day-to-day policy and decision-making, and implementation, by city administrations and urban stakeholders, coordination-related issues need to be addressed for successful implementation:

- to develop a holistic perspective on low energy neighbourhoods, integrated infrastructures, clean urban mobility and ICT
- to frame the impact of short term actions within a longer time horizon and long term goals and to measure progress
- to organise cross-domain collaboration during preparation and implementation of plans
- to enable governance of co-design and co-creation processes with a wide variety of urban stakeholders who are often interdependent upon each other for results
- to mobilise capital from different sources to finance projects at an early stage
- to accelerate the impact of smart city projects towards urban transition





EIP SCC – Achievement of Action Cluster

(Integrated Planning Policy and Regulation)

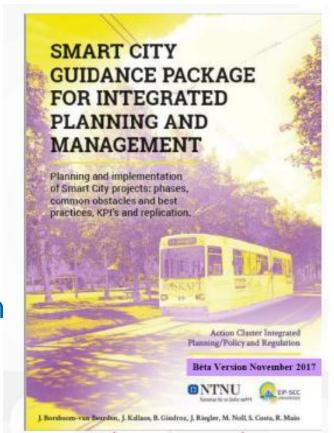
Co-create a Smart City Guidance Package (SCGP), which:

- is written in simple straight-forward language
- Bundles experiences of cities
- Helps other cities in avoiding common pitfalls, and in implementing their plans

Publication at event in May 2019

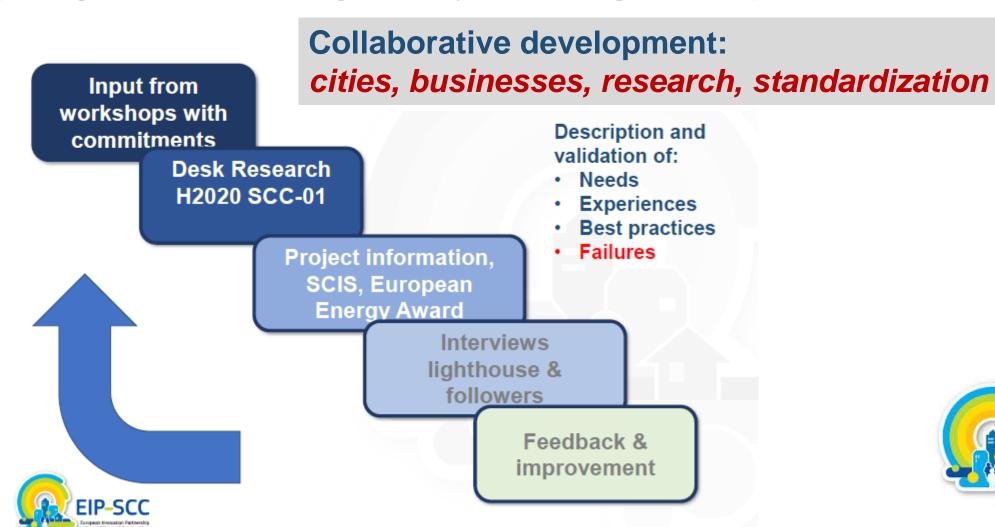
NTNU is leading this activity supported by the whole Action Cluster

EIP-SCC



EIP SCC – Achievement of Action Cluster

(Integrated Planning Policy and Regulation)



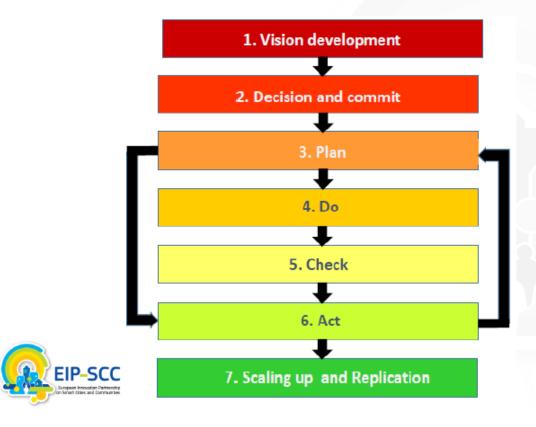




EIP SCC – Achievement of Action Cluster

(Integrated Planning Policy and Regulation)

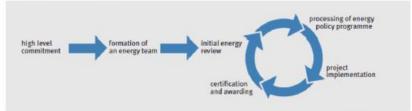
Stages in roadmap for integrated planning and management



Based on improved methodology











Smart Cities and Communities in EUROPE

Conclusions and perspectives

Smart & Sustainable development : a real challenge for cities but Great Opportunities

Strong consideration of standards as key support for cities by creating:

- A long term vision with citizens' engagement
- A holistic approach & New governance models (including citizens' active participation)
- A culture of results with permanent improvement approach
- A strong consideration of Climate Change, both mitigation and adaptation
- A culture of communication and reporting to keep collective engagement
- A common framework for communities, suppliers and other smart cities stakeholders

In Europe, quality management system approach paves the way to sustainable development of cities, communities and territories

In Europe, EIP SCC provides a Smart City Guidance Package (SCGP), based on robust and improved methodology to help cities and communities to engage in smart and sustainable development













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